

Privacy Policy for JoltChat

This Privacy Policy outlines how JoltChat ("we," "us," or "our") collects, uses, and shares the personal information of users ("you" or "your") through the JoltChat mobile application.

1. Information We Collect

JoltChat collects the following user-provided information during the registration process:

Name: To personalize your experience on JoltChat.

Email: To communicate important updates, notifications, user identification, and for account management purposes.

Phone: To verify user information with Planning Center integration.

Location: To enhance the app experience by providing location-based features.

2. How We Collect Your Information

We collect your name and email address during the registration process. Additionally, other information is gathered within the app when you activate various features, such as the map feature.

3. Purpose of Collection

We collect this information to ensure a seamless and personalized experience for our users within the JoltChat app.

4. Sharing of Information

Your email, phone number, and location will never be publicly shared without consent.

We share certain user information with Planning Center when a user voluntarily adds themselves to a Planning Center group within JoltChat. This sharing is for the purpose of group coordination and functionality.

5. User Consent

JoltChat requests and obtains user consent for the collection of personal information during the registration process. User consent is also obtained when users activate different features of the app such as the map feature.

6. Data Security

All user data collected by JoltChat is securely stored on backend servers. We maintain strict security measures to safeguard against unauthorized access or disclosure. Personal information is not accessible to the public at any time.

7. User Controls

Users have the ability to modify or delete their user data within the app's settings.

8. Use of Cookies

JoltChat does not use cookies or similar tracking technologies within the app.

Updates to Privacy Policy

We reserve the right to update this Privacy Policy to reflect any changes in our data practices. Users will be notified of any significant modifications.

This Privacy Policy is effective as of 5/23/2024.